

## Selected Intercultural Competency Resources List

### Selected Training/Training of Trainers

Summer Institute for Intercultural Communication through Intercultural Communication Institute. Dr. Janet Bennett, Executive Director, is a founder in the field of intercultural communication. <http://intercultural.org/> See *Training Design for Intercultural Learning*, a training of trainers course based on the Developmental Model of Intercultural Sensitivity. Use this website for print resources as well.

Emotional Intelligence and Diversity Institute. Workplace-oriented training overlaying diversity on the four aspects of emotional intelligence. The training is useful for individuals and teams. <http://www.eidi-results.org/>

Kaleidoscope Institute for competent leadership in a diverse changing world. Faith-based diversity training with The Rev. Eric EH Law, author of a number of books on diversity in faith context, and associates. <http://www.kscopeinstitute.org/>

### Selected Assessments

Intercultural Development Inventory (IDI). The IDI is a 50-item psychometric instrument based on the Developmental Model of Intercultural Sensitivity that has been rigorously validated cross-culturally and is translated into different languages. Measures perceived and developmental orientations. An IDI Qualified Administrator must administer and interpret this assessment. This is used frequently in United Methodist contexts.

<https://idiinventory.com/>

Intercultural Effectiveness Scale (IES). The IES focuses on nine competencies in three categories of intercultural effectiveness. It is designed to evaluate the competencies critical to interacting effectively with people who are from different cultures.

<https://www.kozaigroup.com/intercultural-effectiveness-scale-ies/>

Intercultural Conflict Styles Inventory (ICS). The ICS measures how people respond to conflict in terms of two core aspects of conflict style: direct vs. indirect communication and emotionally expressive vs. emotionally reserved. This is a self-scored instrument and provides an experience of cultural difference. <https://icsinventory.com/>

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Implicit Bias Test, Project Implicit. This is a series of on-line tests designed to collect data and provide information on implicit social cognition – thoughts and feelings outside of conscious awareness or control. Tests include race, religion and many other topics. <https://implicit.harvard.edu/implicit/aboutus.html>

### **Selected Print Resources**

Bennett, Janet M. *The Sage Encyclopedia of Intercultural Competence*. Thousand Oaks: Sage Publications, Inc., 2015. This two-volume set includes 300 – 350 articles on subject areas related to intercultural competency.

Gardenswarz, Cherbosque and Rowe. *Emotional Intelligence for Managing Results in a Diverse World*. Boston: Davies-Black, 2008. This resource includes exercises appropriate for groups intent on study and practice of emotional intelligence as it relates to diversity.

Law, Eric H.F. *The Wolf Shall Dwell with the Lamb, Spirituality for Leadership in a Multicultural Community*. St. Louis, MO: Chalice Press, 1993.

\_\_\_ *The Bush is Blazing but Not Consumed*. St. Louis, MO: Chalice Press, 1996.

\_\_\_ *Inclusion, Making Room for Grace*. St. Louis, MO: Chalice Press, 2000.

\_\_\_ *Sacred Acts, Holy Change, Faithful Diversity and Practical Transformation*. St. Louis, MO: Chalice Press, 2002.

\_\_\_ *The WORD at the Crossings, Living the Good News in a Multicultural Context*. St. Louis, MO: Chalice Press, 2004.

\_\_\_ *Holy Currencies*. St. Louis, MO: Chalice Press, 2013.

McSpadden, Lucia Ann. *Meeting God at the Boundaries, Cross-Cultural – Cross-Racial Clergy Appointments*. Nashville, TN: General Board of Higher Education and Ministry, 2003.

\_\_\_ *Meeting God at the Boundaries, A Manual for Church Leaders*. Nashville, TN: General Board of Higher Education and Ministry, 2006.

### **Selected Websites**

General Commission on Religion and Race, The United Methodist Church. GCORR provides excellent video and printable resources for this work. <http://www.gcorr.org/>

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